

Root Cause Analysis - Problem Solving

Benefits

In this **8-hour** workshop, learn how to systematically and effectively solve problems using the 7-step model. This includes analyzing the problems using metrics, identifying the root cause(s) using analytical tools, developing corrective action(s), identifying areas for preventive action, verifying measurable results, and acting on learning.

Outline

- Overview of Problem Solving
- Process Definition
- Problem Solving vs. Process Improvement
- Team Approach
- Key success Factors
- The Effectiveness of Plan-Do-Check-Act Cycle
- The 7-Step Model for Problem Solving

Who should attend

Anyone involved in problem solving and process improvement projects.

Please contact us to request this workshop onsite!



SQPS, Ltd., PO Box 218132 Columbus, Ohio 43221
Tel (614) 245-0503 Fax (614) 573-7238
www.shraimqps.com sqps@shraimqps.com