

## Quality Costs

### Benefits

Historically, costs related to quality can be in the range of 20 to 40 percent of sales. In this 4-hour course, learn how to categorize and control quality costs. Also, learn where your efforts should be focused to reduce costs of nonconformance and improve the bottom line.

### Outline

- Overview of Quality Costs
- Goals of Quality Cost System
- Quality Loss Function (QLF)
- Management of Quality Costs
- Categories of Quality Costs
- Quality Cost Program – Implementation Issues
- Quality Costs and Suppliers
- Quality Improvement Initiatives – A driver for reducing quality costs

### Who should attend

Managers at all levels who are interested in understanding quality costs.  
Project Managers / Engineers, Quality Professionals who initiate continuous improvement and waste reduction programs.

**Please contact us to request this workshop onsite!**



SQPS, Ltd., PO Box 218132 Columbus, Ohio 43221  
Tel (614) 245-0503 Fax (614) 573-7238  
[www.shraimqps.com](http://www.shraimqps.com) [sqps@shraimqps.com](mailto:sqps@shraimqps.com)