

## The Seven Management & Planning Tools

### Benefits

In business planning, we deal more with language data such as ideas, opinions, perceptions, and/or desires as opposed to number manipulation. The usual statistical methods do not work in the analysis of language data. In this 8-hour workshop, the seven management and planning tools will be explained through examples. Most importantly, you will learn how to use these tools in sequence and not just individually. The Memory Jogger Plus+ featuring the Seven Management and Planning Tools will be provided

### Outline

- Overview of the QC tools (data tools)
- Introduction of the 7 Management & Planning tools
- Benefits of using these tools together
  - Affinity Diagram
  - Interrelationship Digraph
  - Tree Diagram
  - Matrix Diagram
  - Prioritization Matrix
  - Activity Network Diagram
  - Process Decision Program Chart
- Group Workshop

### Who should attend

Anyone involved in analyzing language data / business planning. It is a must for those who lead process analysis / improvement teams.

**Please contact us to request this workshop onsite!**



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